

## **Revocation policy for private customers**

## **Revocation right**

You have the right to revoke this contract within fourteen days without providing a reason. The revocation period is fourteen days from the day on which you or a third party named by you who is not the courier took possession of the goods. In order to exercise your revocation right you must inform us PASCHAL-Werk G. Maier GmbH, Kreuzbühlstr. 5, 77790 Steinach, Tel. 07832-71-0, Fax 07832-71-209, service@paschal.de of your decision to revoke this contract by way of a clear declaration (e.g. a posted letter, fax or email). You may use the attached sample revocation form but this is not compulsory. You may also complete and send the sample revocation form online or another clear declaration on our website www.paschal.de. If you use this option, we will send you a confirmation of receipt of such revocation immediately (e.g. by email). To ensure compliance with the revocation period it is sufficient that you post the revocation notice prior to the end of the revocation period.

## Consequences of the revocation

If you revoke this contract we have to return all payments that we have received from you, including the delivery costs (excluding the additional costs resulting from your choosing a delivery method other than the most economical standard delivery offered by us) without delay and at the latest within fourteen days of the day on which we received the notice of your revocation of this contract. For these return payments we use the same payment method used by you for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for this repayment. We may refuse repayment until we have received the goods back or until you have provided evidence that the goods have been returned by you whichever is the earlier. You must return or transfer the goods to us without delay and in any case at the latest within fourteen days of the day on which you informed us of the revocation of this contract. The period has been complied with provided you post the goods to us before the end of the fourteen-day period.

You bear the immediate costs of returning the goods.

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